AN AI ENGAGEMENT METHODOLOGY FOR MIGRANT EDUCATION





Al Engagement Methodology for Migrant Education A Comprehensive Framework for Educators, NGOs, and Community Groups Developed for the Al Cookbook Project - Work Package 2 EU Erasmus Programme

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Executive Summary

The AI Engagement Methodology for Migrant Education presents an approach to integrating Artificial Intelligence technologies into educational programs supporting migrant and refugee learners. This methodology emerges from the recognition that migrant learners face unique challenges that require specialised, culturally sensitive, and ethically grounded educational interventions enhanced by AI technologies.

Developed within the framework of the EU Erasmus+ funded AI Cookbook project, this methodology addresses the critical gap between the rapid advancement of AI technologies and their responsible, effective implementation in migrant education contexts. The methodology is grounded in international frameworks established by UNESCO and the Council of Europe, ensuring alignment with human rights principles, democratic values, and educational equity standards.

The methodology provides a structured, step-by-step approach for educators, non-governmental organisations, and community groups to introduce AI tools and applications into migrant education programs. It emphasises ethical considerations, cultural sensitivity, and the empowerment of both educators and learners while maintaining human agency and dignity at the centre of all AI-enhanced educational activities.

Key components of this methodology include comprehensive professional development frameworks, ethical implementation guidelines, practical tool selection criteria, assessment strategies, and continuous improvement mechanisms. The methodology recognises that successful AI integration in migrant education requires not only technical competency but also deep understanding of migration contexts, trauma-informed approaches, and culturally responsive pedagogies.

This document serves as both a theoretical framework and a practical guide, offering concrete strategies for overcoming common challenges such as digital divides, language barriers, cultural differences, and varying levels of digital literacy among migrant populations. The methodology is designed to be adaptable across different educational settings, from formal adult education centers to informal community learning spaces, while maintaining consistency in ethical standards and learning outcomes.









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Introduction and Context



The Imperative for AI in Migrant Education

The global migration landscape has fundamentally transformed the educational sector, presenting both unprecedented challenges and remarkable opportunities for innovation. According to the United Nations High Commissioner for Refugees, there are currently over 100 million forcibly displaced people worldwide, with millions more voluntary migrants seeking better opportunities and safety [1]. This massive movement of populations has created diverse educational environments where traditional teaching methods often fall short of meeting the complex, multilayered needs of migrant learners.

Migrant education encompasses a broad spectrum of learning contexts, from formal adult education programs in established institutions to informal community-based learning initiatives in refugee camps and temporary settlements. These educational environments are characterised by extraordinary diversity in terms of learners' linguistic backgrounds, educational histories, cultural contexts, trauma experiences, and digital literacy levels. The challenge for educators working in these contexts is to create inclusive, effective, and culturally responsive learning experiences that can accommodate this diversity while promoting integration, empowerment, and social cohesion.



Artificial Intelligence technologies have emerged as powerful tools that can potentially address many of the persistent challenges in migrant education. Al's capacity for personalisation, real-time adaptation, multilingual support, and scalable delivery makes it particularly well-suited for addressing the diverse needs of migrant populations. However, the integration of AI in migrant education contexts requires careful consideration of ethical implications, cultural sensitivities, and the unique vulnerabilities of displaced populations.

The AI Cookbook project, funded by the European Union's Erasmus+ programme, has been designed to systematically explore and develop methodologies for integrating AI technologies into migrant education.

The project recognises that successful AI implementation in these contexts requires more than technical solutions; it demands a comprehensive understanding of migration dynamics, educational theory, cultural competency, and ethical frameworks that prioritise human dignity and rights.

Understanding the Migrant Learning Context

Migrant learners bring to educational settings a rich tapestry of experiences, knowledge, and skills that are often undervalued or overlooked in traditional educational approaches. Many migrants possess significant professional qualifications, cultural knowledge, and life experiences that can enrich learning environments when properly recognised and integrated. However, they also face numerous barriers that can impede their educational progress and integration into new societies.

Language barriers represent one of the most immediate and persistent challenges in migrant education. While many migrants may have functional literacy in their native languages, they often struggle with the language of instruction in their host countries. This linguistic challenge is compounded by the fact that academic language differs significantly from conversational language, requiring specialised vocabulary, grammatical structures, and cultural references that may be unfamiliar to migrant learners.

Cultural differences in learning styles, educational expectations, and communication patterns can create additional barriers to effective education. Educational systems vary significantly across cultures, with different approaches to authority, collaboration, individual expression, and knowledge construction. Migrant learners may need time and support to adapt to new educational cultures while maintaining their own cultural identities and values.

Trauma and stress related to migration experiences can significantly impact learning capacity and engagement. Many migrants have experienced violence, loss, separation from family members, and other traumatic events that can affect their ability to concentrate, trust others, and engage in learning activities. Educational programs serving migrant populations must be trauma-informed and sensitive to the psychological and emotional needs of learners.

Digital literacy levels among migrant populations vary enormously, influenced by factors such as age, educational background, socioeconomic status, and access to technology in countries of origin. While some migrants may be highly skilled in digital technologies, others may have limited experience with computers, smartphones, or internet-based applications. This digital divide can create additional barriers to accessing AI-enhanced educational opportunities.

The Promise and Potential of AI in Migrant Education

Artificial Intelligence technologies offer opportunities to address many of the challenges inherent in migrant education while enhancing the quality and effectiveness of learning experiences. Al's capacity for personalisation allows educational programs to adapt to individual learners' needs, preferences, and progress in ways that would be impossible for human educators to achieve at scale

Language learning, which is often the primary focus of migrant education programs, can be significantly enhanced through AI technologies. Natural Language Processing (NLP) tools can provide real-time translation, pronunciation feedback, grammar correction, and vocabulary support in multiple languages. Conversational AI systems can offer learners opportunities to practice speaking and listening skills in safe, non-judgmental environments where they can make mistakes and learn at their own pace.



AI-powered adaptive learning systems can adjust content difficulty, pacing, and presentation style based on individual learners' progress and preferences. This personalisation is particularly valuable in migrant education contexts where learners may have vastly different educational backgrounds and learning needs. AI systems can identify knowledge gaps, provide targeted remediation, and offer enrichment activities that challenge learners appropriately.

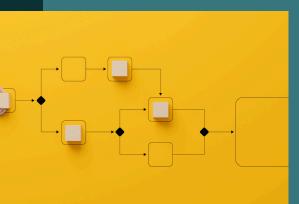
Content generation and curation capabilities of AI can help educators create culturally relevant and linguistically appropriate learning materials more efficiently. AI tools can translate existing content, adapt reading levels, generate practice exercises, and create multimedia resources that reflect the cultural backgrounds and interests of migrant learners. This capability is particularly valuable for educators working with limited resources and time constraints.

Assessment and feedback mechanisms enhanced by AI can provide more frequent, detailed, and actionable feedback to learners while reducing the burden on educators. AI systems can analyse learner performance across multiple dimensions, identify patterns and trends, and provide insights that inform instructional decisions. This continuous assessment approach can help educators identify learners who may be struggling and provide timely interventions.

Challenges and Considerations

Despite the significant potential of AI in migrant education, several challenges and considerations must be carefully addressed to ensure ethical, effective, and equitable implementation. The digital divide remains a significant barrier, as many migrant learners may lack access to the devices, internet connectivity, and technical support necessary to benefit from AI-enhanced educational opportunities.

Privacy and data protection concerns are particularly acute when working with vulnerable populations such as migrants and refugees. All systems often require extensive data collection to function effectively, raising questions about consent, data ownership, and potential misuse of sensitive information. Educational organisations must implement robust data protection measures and ensure that learners understand how their data will be used and protected.



Algorithmic bias represents another significant concern, as AI systems may perpetuate or amplify existing inequalities and discrimination. AI models trained on biased datasets may produce unfair outcomes for certain groups, potentially disadvantaging migrant learners who are already marginalised. Careful attention must be paid to the development, testing, and monitoring of AI systems to ensure fairness and equity.

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Cultural sensitivity and representation in AI systems require ongoing attention and effort. Many AI tools are developed primarily for mainstream populations and may not adequately represent the cultural diversity, linguistic variations, and contextual needs of migrant communities. Educational organisations must carefully evaluate AI tools for cultural appropriateness and work with developers to ensure inclusive design.

The risk of over-reliance on AI technologies and the potential displacement of human educators must also be considered. While AI can enhance educational experiences, it cannot replace the human connection, empathy, and cultural understanding that skilled educators bring to migrant education contexts. The methodology must emphasise AI as a tool to augment and support human educators rather than replace them.

Alignment with International Frameworks

This AI Engagement Methodology is firmly grounded in established international frameworks that prioritise human rights, educational equity, and ethical technology use. The UNESCO AI Competency Frameworks for Teachers and Students provide foundational guidance for developing AI literacy and ensuring human-centered approaches to AI integration in education [2]. These frameworks emphasise the importance of understanding AI capabilities and limitations, ethical considerations, and pedagogical applications.

The Council of Europe's Framework Convention on Artificial Intelligence and Human Rights, Democracy and the Rule of Law establishes legally binding principles for AI development and deployment that prioritise human dignity, equality, and non-discrimination [3]. This convention provides essential guidance for ensuring that AI applications in migrant education respect fundamental human rights and democratic values.



The European Framework for the Digital Competence of Educators (DigCompEdu) offers a comprehensive structure for understanding and developing digital competencies among educators, including those working with AI technologies [4]. This framework provides a roadmap for professional development and capacity building that is essential for successful AI integration in educational contexts.

These international frameworks collectively emphasise the importance of human-centered design, ethical implementation, and continuous evaluation in AI applications. They provide the foundation for developing methodologies that prioritise learner welfare, educational equity, and social justice while harnessing the transformative potential of AI technologies.



Scope and Objectives of the Methodology

This AI Engagement Methodology is designed to serve as a comprehensive guide for educators, non-governmental organisations, and community groups working with migrant populations who seek to integrate AI technologies into their educational programs. The methodology addresses the full spectrum of AI integration, from initial planning and preparation through implementation, evaluation, and sustainability.

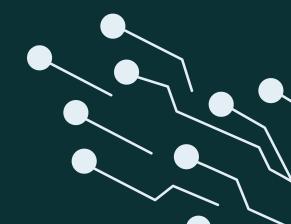
The primary objectives of this methodology include: developing AI literacy and competency among educators and support staff; establishing ethical frameworks and safeguards for AI use in migrant education contexts; providing practical guidance for selecting, implementing, and evaluating AI tools and applications; creating sustainable models for AI integration that can be adapted across different organisational contexts; and promoting learner empowerment and agency in AI-enhanced educational environments.



The methodology is designed to be flexible and adaptable, recognising that migrant education contexts vary significantly in terms of resources, infrastructure, learner populations, and organisational capacity. While providing specific guidance and recommendations, the methodology encourages organisations to adapt and customise approaches based on their unique circumstances and needs.

The methodology also emphasises the importance of continuous learning and improvement, recognising that AI technologies are rapidly evolving and that best practices will continue to develop through experience and research. Organisations implementing this methodology are encouraged to document their experiences, share lessons learned, and contribute to the growing knowledge base on AI in migrant education.





Theoretical Framework



Human-Centered AI in Education

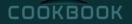
The AI Engagement Methodology for Migrant Education is fundamentally grounded in the principle of human-centered AI, which places human needs, rights, and well-being at the core of all technological development and implementation. This approach aligns with UNESCO's mandate for AI in education, which emphasises that AI should enhance human capabilities rather than replace them, and should serve the goal of promoting social justice and reducing inequalities [5].

Human-centered AI in education recognises that technology should serve pedagogical goals rather than driving them. This means that the integration of AI in migrant education must begin with a clear understanding of educational objectives, learner needs, and pedagogical approaches, with technology selected and implemented to support these foundational elements. The human-centered approach also emphasises the importance of maintaining human agency and decision-making in educational processes, with AI serving as a tool to inform and enhance human judgment rather than replace it.

In the context of migrant education, human-centered AI takes on additional significance due to the vulnerability and marginalisation often experienced by migrant populations. The methodology emphasises the importance of designing and implementing AI systems that respect the dignity, autonomy, and cultural identities of migrant learners while providing them with opportunities to develop the skills and knowledge needed for successful integration and participation in their new societies



The human-centered approach also recognises the critical role of educators in AI-enhanced learning environments. Rather than positioning AI as a replacement for human teachers, the methodology emphasises AI as a tool that can augment and support educators' work, freeing them from routine tasks to focus on the human dimensions of education that cannot be automated, such as building relationships, providing emotional support, and fostering critical thinking and creativity.



Ethical Al Framework

Ethics must be at the forefront of any AI implementation in education, particularly when working with vulnerable populations such as migrants and refugees. The methodology adopts a comprehensive ethical framework based on the Council of Europe's Framework Convention on Artificial Intelligence, which establishes seven fundamental principles for AI development and deployment: human dignity and individual autonomy; equality and non-discrimination; respect for privacy and personal data protection; transparency and oversight; accountability and responsibility; reliability; and safe innovation [6].

Human dignity and individual autonomy require that AI systems in migrant education respect the inherent worth and agency of all learners. This means avoiding dehumanising or reductive approaches that treat learners as mere data points or passive recipients of technology. Instead, AI implementations should empower learners, provide them with meaningful choices, and respect their right to understand and control how technology is used in their education.

Equality and non-discrimination are particularly important in migrant education contexts, where learners may already face various forms of marginalisation and bias. All systems must be carefully designed and monitored to ensure they do not perpetuate or amplify existing inequalities based on factors such as nationality, ethnicity, language, religion, or immigration status. This requires ongoing attention to algorithmic bias, representation in training data, and the differential impacts of All systems on diverse learner groups.

Privacy and data protection take on heightened importance when working with migrant populations, who may have legitimate concerns about surveillance and data sharing with government agencies. Educational organisations must implement robust data protection measures, obtain informed consent for data collection and use, and ensure that learners understand their rights regarding their personal information. Special consideration must be given to the potential risks associated with collecting sensitive data from vulnerable populations.

Transparency and oversight require that AI systems used in migrant education be explainable and understandable to both educators and learners. This means avoiding "black box" systems that make decisions or recommendations without clear explanations. Organisations implementing AI should establish governance structures that provide meaningful oversight of AI systems and ensure that they align with educational goals and ethical principles.

Accountability and responsibility emphasise that human actors remain ultimately responsible for the outcomes of AI-enhanced educational programs. This means establishing clear lines of responsibility for AI implementation, monitoring system performance, addressing problems when they arise, and ensuring that learners have access to effective remedies when AI systems cause harm or produce unfair outcomes.



Reliability in AI systems is essential for building trust and ensuring effective educational outcomes. AI tools used in migrant education should be thoroughly tested and validated to ensure they perform as expected across diverse user groups and contexts. Organisations should implement quality assurance processes and continuously monitor system performance to identify and address reliability issues.

Safe innovation encourages the responsible development and implementation of AI technologies that can benefit migrant learners while minimising potential risks. This principle recognises that innovation is essential for addressing the complex challenges in migrant education but emphasises that innovation must be guided by ethical considerations and a commitment to learner welfare.

Culturally Responsive and Trauma-Informed Approaches

The methodology integrates principles of culturally responsive education, which recognises and values the cultural backgrounds, knowledge, and experiences that migrant learners bring to educational settings. Culturally responsive approaches seek to create learning environments that affirm learners' cultural identities while helping them navigate and succeed in new cultural contexts [7]. This approach is particularly important when implementing AI technologies, which may embed cultural assumptions and norms that differ from those of migrant learners.

Culturally responsive AI implementation requires attention to representation in content and examples, linguistic appropriateness, cultural relevance of learning activities, and respect for diverse ways of knowing and learning. It also involves engaging learners and community members in the selection, adaptation, and evaluation of AI tools to ensure they meet the specific needs and preferences of diverse cultural groups.

Trauma-informed approaches recognise that many migrants have experienced traumatic events before, during, or after migration, and that these experiences can significantly impact learning and engagement. Trauma-informed education creates safe, supportive learning environments that avoid re-traumatisation while helping learners develop resilience and coping strategies [8]. When implementing AI technologies, trauma-informed approaches require careful consideration of potential triggers, privacy concerns, and the need for human support and intervention.

The integration of culturally responsive and trauma-informed approaches in AI implementation requires ongoing professional development for educators, careful selection and adaptation of AI tools, and continuous evaluation of the impact of AI on diverse learner groups. It also involves creating mechanisms for learner feedback and ensuring that AI systems can be modified or discontinued if they prove harmful or ineffective for particular cultural groups or individuals with trauma histories.

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Adult Learning Theory and Migrant Education

The methodology draws on established principles of adult learning theory, particularly as they apply to migrant education contexts. Andragogy, or adult learning theory, emphasises that adult learners are self-directed, bring rich life experiences to learning, are motivated by practical and relevant content, and prefer problem-centered rather than subject-centered learning [9]. These principles have significant implications for the design and implementation of AI-enhanced educational programs for adult migrants.

Self-directed learning is particularly important in migrant education, where learners may have diverse goals, preferences, and learning styles. All technologies can support self-direction by providing personalised learning pathways, allowing learners to set their own pace, and offering multiple ways to engage with content. However, the methodology emphasises the importance of ensuring that learners have the necessary digital literacy skills and support to effectively navigate Al-enhanced learning environments.

The rich life experiences of adult migrants represent valuable resources for learning that should be recognised and integrated into educational programs. All systems that allow learners to connect new knowledge to their existing experiences and expertise can enhance learning outcomes and promote engagement. The methodology encourages the use of All tools that can adapt content and examples to reflect learners' backgrounds and experiences.

Practical relevance is essential for motivating adult learners, particularly migrants who may be focused on immediate needs such as finding employment, accessing services, or supporting their families. Al-enhanced educational programs should prioritise content and skills that have clear practical applications in learners' lives. The methodology provides guidance for selecting and implementing Al tools that can help learners develop practical language skills, vocational competencies, and cultural knowledge needed for successful integration.

Problem-centered learning approaches, which focus on addressing real-world challenges rather than abstract subjects, align well with the needs and preferences of adult migrants. All technologies can support problem-centered learning by providing simulations, case studies, and authentic tasks that reflect the challenges migrants face in their daily lives. The methodology emphasises the importance of using AI to create meaningful learning experiences that help migrants develop the skills and knowledge needed to navigate their new societies.



Digital Inclusion and Equity

Digital inclusion and equity are foundational principles of the methodology, recognising that the benefits of AI in education can only be realised if all learners have access to the necessary technology, skills, and support. Digital inclusion encompasses not only physical access to devices and internet connectivity but also digital literacy, technical support, and accessible design that accommodates diverse needs and abilities [10].

The methodology addresses digital inclusion through a multi-layered approach that includes: assessing and addressing infrastructure needs before implementing AI technologies; providing digital literacy training for both educators and learners; selecting AI tools that work across a range of devices and connectivity levels; designing hybrid approaches that combine digital and non-digital learning activities; and establishing technical support systems that can help learners overcome barriers to technology use.

Equity considerations go beyond basic access to examine how AI technologies may differentially impact various groups of learners. The methodology emphasises the importance of monitoring the outcomes of AI implementation across different demographic groups and taking action to address disparities when they emerge. This may involve providing additional support to certain groups, adapting AI tools to better meet diverse needs, or reconsidering the use of technologies that consistently produce inequitable outcomes.

The methodology also recognises that digital inclusion and equity are not static goals but ongoing processes that require continuous attention and adaptation as technologies, learner populations, and educational contexts evolve. Organisations implementing AI in migrant education are encouraged to regularly assess digital access and equity and to adjust their approaches based on these assessments.





Participatory Design and Implementation

The methodology embraces participatory approaches to AI design and implementation, recognising that the most effective and ethical AI solutions emerge from collaborative processes that engage diverse stakeholders, including educators, learners, community members, and technology developers. Participatory approaches ensure that AI technologies reflect the needs, values, and perspectives of the communities they are intended to serve [11].

For migrant education contexts, participatory design is particularly important given the power imbalances and cultural differences that may exist between educational institutions and migrant communities. The methodology provides guidance for engaging migrant learners and community members in all phases of AI implementation, from initial needs assessment through tool selection, adaptation, implementation, and evaluation. Participatory approaches can take many forms, including focus groups, advisory committees, co-design workshops, user testing sessions, and feedback mechanisms that allow learners to shape how AI is used in their education. The methodology emphasises the importance of creating accessible participation opportunities that accommodate linguistic diversity, varying levels of technical knowledge, and the practical constraints faced by migrant learners.

The benefits of participatory approaches include more relevant and effective AI implementations, greater buy-in and engagement from learners and communities, early identification of potential problems or concerns, and the empowerment of migrant communities through meaningful involvement in educational decision-making. The methodology provides practical strategies for overcoming common barriers to participation, such as language differences, power dynamics, and limited time and resources.



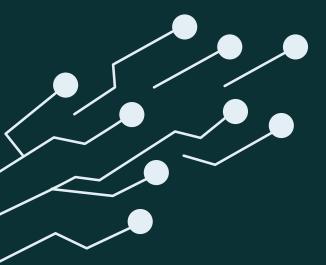


Sustainable and Scalable Implementation

The final component of the theoretical framework addresses the sustainability and scalability of AI implementations in migrant education. Sustainability refers to the ability of organisations to maintain and develop AI-enhanced educational programs over time, while scalability refers to the potential for successful approaches to be expanded or replicated across different contexts [12].

Sustainable implementation requires attention to financial resources, technical infrastructure, human capacity, and organisational culture. The methodology provides guidance for developing sustainable funding models, building internal technical capacity, creating professional development systems that can accommodate staff turnover, and fostering organisational cultures that support ongoing innovation and adaptation. Scalability considerations include the transferability of AI approaches across different contexts, the adaptability of tools and methods to diverse learner populations, and the documentation and sharing of effective practices. The methodology emphasises the importance of designing for scalability from the outset, considering how successful approaches can be adapted and implemented in different settings with varying resources and constraints.

Both sustainability and scalability require robust evaluation and continuous improvement processes that can identify what works, what doesn't, and why. The methodology provides frameworks for evaluating AI implementations across multiple dimensions, including educational outcomes, learner experiences, educator experiences, technical performance, and ethical alignment. These evaluation frameworks support data-driven decision-making about which AI approaches to sustain, scale, adapt, or discontinue.





Methodology Overview



The Five-Phase Implementation Model

The AI Engagement Methodology for Migrant Education is structured around a comprehensive five-phase implementation model that guides organisations through the complete process of integrating AI technologies into their educational programs. This phased approach recognises that successful AI implementation is not a single event but rather a systematic process that requires careful planning, preparation, execution, and continuous improvement. The five phases are designed to be sequential yet iterative, allowing organisations to move forward while also returning to earlier phases as needed based on new insights, changing circumstances, or evolving needs. Each phase builds upon the previous ones while also preparing the foundation for subsequent phases, creating a coherent and comprehensive approach to AI integration.

- Foundation and Preparation establishes the groundwork for AI implementation by conducting comprehensive needs assessments, developing organisational readiness, creating ethical frameworks, and building stakeholder engagement. This phase ensures that organisations have a clear understanding of their context, goals, and constraints before beginning AI implementation
- Capacity Building and Training focuses on developing the human resources necessary for successful AI implementation. This includes professional development for educators and staff, digital literacy training for learners, and the creation of ongoing support systems that can sustain AI integration over time.
- Implementation and Integration involves the actual deployment of AI technologies in educational programs. This phase includes tool selection, pilot testing, gradual rollout, and the integration of AI into existing pedagogical approaches and organisational systems.
- Assessment and Evaluation establishes systematic approaches for monitoring and evaluating the impact of AI implementation across multiple dimensions, including educational outcomes, learner experiences, ethical alignment, and organisational effectiveness.
- Sustainability and Scaling focuses on ensuring the long-term viability of Al implementations and exploring opportunities for expansion, replication, and continuous improvement.

Core Principles Across All Phases

Throughout all five phases, the methodology is guided by several core principles that ensure consistency and alignment with the theoretical framework. These principles serve as decision-making criteria and evaluation standards that help organisations maintain focus on their fundamental goals and values while navigating the complexities of AI implementation.

The principle of learner-centricity ensures that all decisions about AI implementation prioritise the needs, interests, and well-being of migrant learners. This means regularly soliciting learner feedback, adapting approaches based on learner experiences, and maintaining flexibility to modify or discontinue AI implementations that do not serve learner needs effectively.

Ethical integrity requires that all AI implementations adhere to the highest ethical standards, with particular attention to the rights and vulnerabilities of migrant populations. This principle involves ongoing ethical review, transparent decision-making processes, and mechanisms for addressing ethical concerns when they arise.

Cultural responsiveness ensures that AI implementations respect and value the diverse cultural backgrounds of migrant learners while helping them navigate new cultural contexts. This involves adapting AI tools and approaches to reflect cultural diversity and engaging community members in implementation decisions.

Evidence-based practice emphasises the importance of making decisions based on reliable data and research evidence rather than assumptions or preferences. This principle involves systematic data collection, rigorous evaluation, and the use of research findings to inform implementation decisions.

Collaborative engagement recognises that successful AI implementation requires the active participation of diverse stakeholders, including educators, learners, community members, technology providers, and organisational leaders. This principle involves creating meaningful opportunities for participation and ensuring that diverse voices are heard and valued.

Continuous improvement acknowledges that AI implementation is an ongoing process that requires regular reflection, adaptation, and refinement. This principle involves establishing feedback loops, monitoring systems, and improvement processes that can enhance effectiveness over time.





Stakeholder Roles and Responsibilities

The methodology recognises that successful AI implementation requires clear definition of roles and responsibilities among diverse stakeholders. Each stakeholder group brings unique perspectives, expertise, and resources to the implementation process, and their effective coordination is essential for achieving positive outcomes.

Organisational leaders are responsible for providing strategic direction, allocating resources, ensuring ethical compliance, and creating organisational cultures that support innovation and learning. They play crucial roles in establishing policies, securing funding, and communicating the vision and goals of AI implementation to internal and external stakeholders.

Educators and instructional staff serve as the primary implementers of AI technologies in educational settings. They are responsible for integrating AI tools into their pedagogical practices, providing feedback on tool effectiveness, supporting learners in using AI technologies, and maintaining the human-centered focus of educational programs.

Technical support staff provide the infrastructure, training, and ongoing support necessary for effective AI implementation. They are responsible for tool selection and configuration, user training and support, data management and security, and troubleshooting technical issues that may arise.

Learners are not passive recipients of AI technologies but active participants in implementation processes. They provide feedback on their experiences, participate in tool selection and adaptation, and help identify ways to improve AI implementations to better meet their needs.

Community members and cultural liaisons provide essential insights into the cultural contexts and needs of migrant populations. They help ensure that AI implementations are culturally appropriate and responsive to community values and preferences.

External partners, including technology providers, research institutions, and funding organisations, provide resources, expertise, and support that can enhance implementation effectiveness. They may also serve as sources of innovation and best practices that can inform local implementation efforts.





Implementation Timeline and Milestones

The methodology provides a flexible timeline framework that organisations can adapt based on their specific circumstances, resources, and goals. While the exact duration of each phase may vary, the methodology suggests general timeframes and key milestones that can help organisations plan and monitor their progress.

Phase 1 typically requires three to six months, depending on the complexity of the organisational context and the extent of preparation needed. Key milestones include completion of needs assessments, establishment of ethical frameworks, formation of implementation teams, and development of strategic plans.

Phase 2 generally spans six to twelve months, as capacity building and training require sustained effort over time. Milestones include completion of professional development programs, achievement of digital literacy benchmarks, establishment of support systems, and demonstration of readiness for implementation.

Phase 3 implementation timelines vary significantly based on the scope and complexity of AI integration. Pilot implementations may require three to six months, while full-scale implementations may take twelve to eighteen months or longer. Key milestones include successful pilot testing, stakeholder approval for broader implementation, achievement of integration targets, and demonstration of stable operations.

Phase 4 evaluation activities begin during implementation and continue throughout the life of AI programs. Initial evaluation milestones may be achieved within six to twelve months of implementation, with ongoing evaluation continuing indefinitely.

Phase 5 sustainability and scaling activities typically begin twelve to eighteen months after initial implementation, once organisations have sufficient experience to assess long-term viability and expansion opportunities.





Risk Management and Mitigation Strategies

The methodology incorporates comprehensive risk management approaches that help organisations identify, assess, and mitigate potential risks associated with AI implementation. Risk management is integrated throughout all phases of implementation, with specific attention to the unique risks that may affect migrant populations.

Technical risks include system failures, data breaches, integration problems, and performance issues that could disrupt educational programs or compromise learner data. The methodology provides strategies for assessing technical risks, implementing safeguards, and developing contingency plans that can minimise the impact of technical problems.

Ethical risks encompass potential violations of learner rights, discriminatory outcomes, privacy breaches, and other ethical concerns that could harm learners or communities. The methodology emphasises proactive ethical review, ongoing monitoring, and rapid response mechanisms that can address ethical issues before they cause significant harm.

Educational risks include negative impacts on learning outcomes, learner engagement, or educational quality that could result from inappropriate or ineffective AI implementation. The methodology provides frameworks for assessing educational risks and implementing safeguards that protect educational quality while allowing for innovation.

Organisational risks involve potential disruptions to organisational operations, staff resistance, resource constraints, or other internal challenges that could undermine implementation success. The methodology includes strategies for building organisational capacity, managing change, and addressing resistance that may emerge during implementation.

Community and cultural risks encompass potential negative impacts on community relationships, cultural values, or social cohesion that could result from insensitive or inappropriate AI implementation. The methodology emphasises community engagement, cultural responsiveness, and ongoing dialogue as strategies for mitigating these risks.





Quality Assurance and Standards

The methodology establishes comprehensive quality assurance frameworks that ensure AI implementations meet high standards for effectiveness, ethics, and educational quality. Quality assurance is integrated throughout all phases of implementation, with specific standards and benchmarks that organisations can use to assess their progress and outcomes.

Educational quality standards focus on the impact of AI implementation on learning outcomes, learner engagement, and educational effectiveness.

These standards include benchmarks for learner achievement, satisfaction, and progress that can be used to evaluate the success of AI implementations. Technical quality standards address the performance, reliability, and usability of AI systems in educational contexts. These standards include requirements for system uptime, response times, accuracy, and user experience that ensure AI tools function effectively in real-world educational settings.

Ethical quality standards ensure that AI implementations adhere to the highest ethical principles and protect the rights and well-being of learners. These standards include requirements for transparency, fairness, privacy protection, and accountability that must be maintained throughout implementation.

Cultural quality standards focus on the cultural appropriateness and responsiveness of AI implementations. These standards include requirements for cultural representation, linguistic appropriateness, and community engagement that ensure AI tools serve diverse learner populations effectively.

The methodology provides detailed guidance for establishing quality assurance processes, including the development of quality metrics, monitoring systems, review procedures, and improvement mechanisms that can maintain and enhance quality over time.





Adaptation and Customisation Guidelines

Recognising that migrant education contexts vary significantly across organisations, communities, and regions, the methodology provides extensive guidance for adapting and customising implementation approaches to meet local needs and circumstances. This flexibility is essential for ensuring that the methodology can be effectively applied across diverse contexts while maintaining its core principles and standards.

Contextual adaptation involves modifying implementation approaches based on local factors such as learner demographics, organisational capacity, available resources, regulatory requirements, and community characteristics. The methodology provides frameworks for assessing contextual factors and adapting implementation strategies accordingly.

Cultural customisation focuses on adapting AI tools and approaches to reflect the specific cultural backgrounds and needs of local migrant populations. This may involve translating content, adapting examples and scenarios, modifying interaction styles, or incorporating cultural practices and values into educational programs.

Resource-based adaptation recognises that organisations have varying levels of financial, technical, and human resources available for AI implementation. The methodology provides guidance for scaling implementation approaches based on available resources while maintaining quality and effectiveness standards.

Regulatory adaptation addresses the need to comply with local laws, regulations, and policies that may affect AI implementation in educational settings. The methodology provides frameworks for assessing regulatory requirements and adapting implementation approaches to ensure compliance.

The methodology emphasises that adaptation and customisation should be systematic and evidence-based rather than ad hoc, with careful attention to maintaining the integrity of core principles and standards while allowing for necessary flexibility and responsiveness to local contexts.





Phase 1: Foundation and Preparation

Comprehensive Needs Assessment

The foundation of successful AI implementation in migrant education begins with a thorough and systematic needs assessment that examines multiple dimensions of the educational context. This assessment serves as the cornerstone for all subsequent implementation decisions and ensures that AI integration is grounded in a deep understanding of learner needs, organisational capacity, and contextual factors.

The learner needs assessment component focuses on understanding the diverse characteristics, backgrounds, and requirements of the migrant population served by the organisation. This involves collecting demographic information about learners' countries of origin, languages spoken, educational backgrounds, employment histories, and migration experiences. However, the assessment goes beyond basic demographics to explore learning preferences, goals, challenges, and aspirations that can inform the design of AI-enhanced educational programs.

Conducting effective learner needs assessments in migrant education contexts requires cultural sensitivity and trauma-informed approaches. Many migrants may be hesitant to share personal information due to concerns about privacy, legal status, or past negative experiences with institutions. Assessment processes must be designed to build trust, ensure confidentiality, and respect learners' autonomy in deciding what information to share.

The assessment should employ multiple data collection methods to capture the full complexity of learner needs. Individual interviews can provide in-depth insights into personal experiences and goals, while focus groups can reveal shared challenges and community perspectives. Surveys can efficiently collect standardised information from larger groups, while observational methods can provide insights into learning behaviors and preferences that learners may not be able to articulate directly.

Language and literacy assessments are particularly important in migrant education contexts, as they inform decisions about appropriate AI tools and implementation strategies. These assessments should examine not only proficiency in the language of instruction but also literacy levels in native languages, familiarity with different writing systems, and comfort with various forms of digital communication.

Digital literacy assessments are essential for understanding learners' existing technology skills and identifying areas where additional support may be needed. These assessments should examine familiarity with different devices and platforms, comfort with various types of software applications, and previous experiences with educational technology. The assessment should also explore learners' access to technology outside of educational settings, including device ownership, internet connectivity, and technical support availability. The organisational capacity assessment examines the institution's readiness to implement AI technologies effectively and sustainably. This assessment covers multiple dimensions, including technical infrastructure, human resources, financial capacity, and organisational culture. The technical infrastructure assessment evaluates existing hardware, software, and network capabilities, identifying gaps that must be addressed before AI implementation can proceed. Human resources assessment focuses on the skills, knowledge, and attitudes of staff members who will be involved in AI implementation. This includes evaluating educators' digital literacy levels, their familiarity with AI technologies, their pedagogical approaches, and their attitudes toward technology integration. The assessment should also examine the availability of technical support staff and their capacity to support AI implementation and ongoing operations. Financial capacity assessment involves examining available funding for AI implementation, including initial investment costs, ongoing operational expenses, and potential sources of additional funding. This assessment should consider not only direct technology costs but also expenses related to training, support, evaluation, and continuous improvement. Organisational culture assessment explores the institution's values, norms, and practices that may support or hinder AI implementation. This includes examining attitudes toward innovation, change management practices, decision-making processes, and the organisation's commitment to learnercentered approaches. The assessment should also explore the organisation's experience with previous technology implementations and lessons learned from those experiences.

The community context assessment examines the broader social, cultural, and political environment in which the organisation operates. This includes understanding community attitudes toward technology, cultural values that may influence AI acceptance, and potential partnerships or resources that could support implementation. The assessment should also examine regulatory and policy environments that may affect AI implementation in educational settings.

Phase 1: Foundation > and Preparation

Stakeholder Engagement and Coalition Building

Effective AI implementation in migrant education requires the active engagement and support of diverse stakeholders who bring different perspectives, resources, and expertise to the process. Building strong stakeholder coalitions from the outset creates the foundation for sustainable implementation and helps ensure that AI integration serves the needs and interests of all affected parties.

The stakeholder identification process begins with mapping all individuals and groups who may be affected by or have influence over AI implementation. Primary stakeholders include learners, educators, organisational leaders, and support staff who will be directly involved in AI-enhanced educational programs. Secondary stakeholders may include community leaders, family members, employers, government agencies, and funding organisations who have interests in the outcomes of AI implementation.

Learner engagement is particularly critical in migrant education contexts, where power imbalances and cultural differences may create barriers to meaningful participation. Effective learner engagement requires creating safe, welcoming spaces where migrants feel comfortable sharing their perspectives and concerns. This may involve providing interpretation services, using culturally appropriate communication styles, and addressing concerns about confidentiality and potential consequences of participation.

The methodology emphasises the importance of engaging learners not as passive recipients of services but as active partners in implementation planning. This involves creating opportunities for learners to participate in needs assessment, tool selection, program design, and ongoing evaluation. Learner advisory groups, focus groups, and representative committees can provide structured mechanisms for ongoing engagement throughout the implementation process. Educator engagement focuses on building support and enthusiasm among teaching staff who will be responsible for integrating AI technologies into their pedagogical practices. This requires addressing common concerns about technology integration, such as fears about job displacement, concerns about increased workload, and skepticism about the educational value of AI tools. Effective educator engagement involves providing clear information about implementation goals and plans, offering opportunities for input and feedback, and ensuring that educators have the support and

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training needed to succeed.

Community engagement recognises that migrant education programs are embedded within broader community contexts and that community support can significantly influence implementation success. This involves reaching out to community leaders, cultural organisations, religious institutions, and other groups that serve migrant populations. Community engagement activities may include information sessions, cultural competency workshops, and collaborative planning meetings that help build understanding and support for AI implementation.

Organisational leadership engagement is essential for securing the resources, policies, and institutional support necessary for successful AI implementation. This involves working with board members, senior administrators, and department heads to build understanding of AI potential and requirements. Leadership engagement activities may include strategic planning sessions, policy development workshops, and regular briefings on implementation progress and outcomes.

External partner engagement focuses on building relationships with organisations and individuals who can provide resources, expertise, or support for AI implementation. This may include technology vendors, research institutions, other educational organisations, government agencies, and funding organisations. Effective partner engagement involves clearly communicating implementation goals and needs, exploring potential collaboration opportunities, and establishing formal partnership agreements when appropriate.

The coalition building process involves bringing diverse stakeholders together in collaborative structures that can guide and support implementation efforts. This may involve establishing steering committees, advisory groups, working teams, or other governance structures that provide mechanisms for ongoing stakeholder input and coordination. Effective coalition building requires attention to power dynamics, cultural differences, and communication barriers that may affect stakeholder participation.



Phase 1: Foundation > and Preparation

Ethical Framework Development

The development of a comprehensive ethical framework is a critical component of Phase 1 that establishes the moral and legal foundation for all AI implementation activities. This framework must address the unique ethical considerations that arise when implementing AI technologies with vulnerable populations such as migrants and refugees, while also providing practical guidance for ethical decision-making throughout the implementation process. The ethical framework development process begins with a thorough review of relevant ethical principles, guidelines, and regulations that apply to AI implementation in educational settings. This includes international frameworks such as the UNESCO AI Ethics Recommendation and the Council of Europe Framework Convention on Artificial Intelligence, as well as national and local regulations that may govern data protection, educational practices, and the rights of migrants and refugees.

The framework must address fundamental ethical principles including respect for human dignity, autonomy, and rights; promotion of fairness, equality, and non-discrimination; protection of privacy and confidentiality; transparency and accountability in decision-making; and commitment to beneficence and non-maleficence in all AI applications. Each of these principles must be operationalised through specific policies, procedures, and practices that guide implementation activities.

Respect for human dignity requires that AI implementations treat all learners as inherently valuable individuals with rights, agency, and autonomy. This principle prohibits dehumanising or reductive approaches that treat learners merely as data points or passive recipients of technology. Operationalising this principle involves ensuring that learners have meaningful choices about their participation in AI-enhanced programs, that their cultural identities and values are respected, and that they maintain control over their educational experiences.

Autonomy and informed consent are particularly complex in migrant education contexts, where learners may face language barriers, cultural differences, or power imbalances that affect their ability to make fully informed decisions about AI participation. The ethical framework must establish procedures for obtaining meaningful consent that account for

these challenges, including the provision of information in appropriate languages, the use of culturally appropriate communication methods, and the creation of safe spaces for asking questions and expressing concerns. Fairness and non-discrimination require that AI systems do not perpetuate or amplify existing inequalities or create new forms of discrimination against migrant learners. This involves careful attention to algorithmic bias, representation in training data, and the differential impacts of AI systems on diverse learner groups. The ethical framework must establish procedures for assessing and monitoring fairness, including regular audits of AI system outcomes and mechanisms for addressing discriminatory impacts when they are identified.

Privacy and data protection take on heightened importance when working with migrant populations, who may have legitimate concerns about surveillance, data sharing with government agencies, and potential negative consequences of data disclosure. The ethical framework must establish robust data protection policies that exceed minimum legal requirements, including strict limitations on data collection and use, secure data storage and transmission procedures, and clear policies about data sharing and retention.

Transparency and accountability require that AI systems and their impacts be understandable and explainable to learners, educators, and other stakeholders. This involves avoiding "black box" systems that make decisions without clear explanations, providing regular reports on AI system performance and impacts, and establishing clear lines of responsibility for AI-related decisions and outcomes. The framework must also establish mechanisms for addressing concerns and complaints about AI systems and their impacts.

The ethical framework must also address specific considerations related to vulnerable populations, including additional protections for learners who may be particularly susceptible to harm from AI implementation. This includes consideration of trauma histories, legal status concerns, cultural and religious sensitivities, and other factors that may affect learners' vulnerability to negative impacts from AI systems.

Implementation of the ethical framework requires the establishment of governance structures and processes that can ensure ongoing ethical compliance. This may include the formation of ethics committees or review boards, the development of ethical review procedures for AI tools and implementations, and the creation of monitoring and evaluation systems that can identify ethical concerns before they cause significant harm.

Phase 1: Foundation > and Preparation

Strategic Planning and Goal Setting

The strategic planning component of Phase 1 involves developing comprehensive plans that guide AI implementation activities and establish clear goals, objectives, and success metrics. This planning process must balance ambitious vision with realistic assessment of constraints and challenges, creating roadmaps that are both inspiring and achievable.

The strategic planning process begins with the development of a clear vision statement that articulates the organisation's aspirations for AI implementation in migrant education. This vision should be grounded in the organisation's mission and values while also reflecting the specific needs and goals identified through the needs assessment process. The vision statement serves as a guiding star that helps maintain focus and direction throughout the implementation process. Strategic goals provide more specific and measurable targets that support the achievement of the overall vision. These goals should address multiple dimensions of AI implementation, including educational outcomes, learner experiences, organisational capacity, and community impact. Goals should be specific, measurable, achievable, relevant, and time-bound (SMART), providing clear benchmarks for assessing progress and success.

Educational outcome goals focus on the intended impacts of AI implementation on learner achievement, engagement, and satisfaction. These may include goals related to language proficiency improvement, skill development, completion rates, employment outcomes, or other measures of educational success. Educational goals should be aligned with broader institutional objectives while also reflecting the specific benefits that AI technologies can provide. Learner experience goals address the quality and nature of learners' interactions with AI-enhanced educational programs. These may include goals related to learner satisfaction, engagement, autonomy, cultural responsiveness, and accessibility. Learner experience goals should reflect the organisation's commitment to learner-centered approaches and cultural responsiveness. Organisational capacity goals focus on building the internal capabilities necessary for successful AI implementation and ongoing operations. These may include goals related to staff development, technical infrastructure, financial sustainability, and organisational culture change. Capacity goals should address both immediate implementation needs and long-term sustainability requirements.

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Community impact goals address the broader effects of AI implementation on the communities served by the organisation. These may include goals related to community engagement, cultural preservation, social cohesion, and economic development. Community impact goals should reflect the organisation's commitment to serving not just individual learners but also the broader migrant communities of which they are part.

The strategic planning process must also address potential risks and challenges that may affect implementation success. This involves conducting risk assessments, developing mitigation strategies, and creating contingency plans that can help the organisation navigate unexpected challenges or setbacks. Risk planning should address technical, financial, organisational, and external risks that may affect implementation. Resource planning is a critical component of strategic planning that involves identifying and securing the financial, human, and technical resources necessary for successful implementation. This includes developing detailed budgets, identifying funding sources, planning for staff recruitment and training, and ensuring that necessary technical infrastructure is in place or can be acquired.

Timeline development involves creating realistic schedules for implementation activities that account for dependencies, resource constraints, and the need for adequate preparation and testing. Timelines should include major milestones and decision points that allow for regular assessment of progress and adjustment of plans as needed.

The strategic planning process should be collaborative and inclusive, involving diverse stakeholders in the development of goals, strategies, and plans. This helps ensure that plans reflect diverse perspectives and needs while also building commitment and support for implementation efforts.





Phase 1: Foundation > and Preparation

Policy and Governance Framework

The establishment of comprehensive policy and governance frameworks is essential for ensuring that AI implementation proceeds in an organised, ethical, and accountable manner. These frameworks provide the institutional structure and guidance necessary for making consistent decisions, managing risks, and maintaining alignment with organisational values and goals.

The policy framework encompasses all formal policies, procedures, and guidelines that govern AI implementation and operations. This includes data governance policies that establish rules for data collection, storage, use, and sharing; privacy policies that protect learner information and rights; security policies that safeguard systems and data from unauthorised access or misuse; and educational policies that ensure AI integration supports rather than undermines educational quality and effectiveness.

Data governance policies are particularly critical in migrant education contexts, where learners may be especially vulnerable to privacy violations or data misuse. These policies must establish clear rules about what data can be collected, how it can be used, who can access it, and how long it can be retained. Data governance policies should also address cross-border data transfers, which may be particularly relevant when working with migrant populations who may have connections to multiple countries.

Privacy policies must go beyond minimum legal requirements to provide robust protections for learner privacy and confidentiality. These policies should address not only traditional privacy concerns but also new privacy challenges that may arise from AI implementation, such as algorithmic profiling, behavioral tracking, and predictive analytics. Privacy policies should be written in clear, accessible language and should be available in multiple languages to ensure that all learners can understand their rights and protections.

Security policies must address both traditional cybersecurity concerns and new security challenges that may arise from AI implementation. This includes protecting AI systems from adversarial attacks, ensuring the integrity of training data, and preventing unauthorised access to AI models and algorithms. Security policies should also address physical security concerns, particularly in contexts where learners may face risks related to their immigration status or other vulnerabilities.

Educational policies ensure that AI implementation supports and enhances rather than undermines educational quality and effectiveness. These policies should address issues such as the appropriate use of AI in assessment, the role of human educators in AI-enhanced learning environments, and the integration of AI tools with existing pedagogical approaches. Educational policies should also address concerns about academic integrity and the appropriate use of AI tools by learners. The governance framework establishes the organisational structures and processes that oversee AI implementation and ensure accountability for decisions and outcomes. This typically includes the formation of governance committees or boards that have responsibility for strategic oversight, policy development, and performance monitoring. Governance structures should include representation from diverse stakeholder groups and should have clear authority and responsibility for AI-related decisions.

The governance framework should also establish clear roles and responsibilities for different organisational positions and departments involved in AI implementation. This includes defining the responsibilities of senior leadership, IT departments, educational staff, and support personnel, as well as establishing clear lines of authority and accountability for AI-related decisions.

Decision-making processes are a critical component of the governance framework that establish how AI-related decisions will be made, who will be involved in decision-making, and what criteria will be used to evaluate options and alternatives. These processes should be transparent, inclusive, and aligned with organisational values and ethical principles.

Monitoring and evaluation processes ensure that AI implementation is regularly assessed and that governance structures have the information needed to make informed decisions about ongoing operations and future directions. This includes establishing key performance indicators, data collection systems, and reporting mechanisms that provide regular feedback on implementation progress and outcomes.

The policy and governance framework should be dynamic and adaptable, with mechanisms for regular review and updating based on experience, changing circumstances, and evolving best practices. This includes establishing procedures for policy revision, governance structure modification, and continuous improvement of oversight processes.

Phase 2: Capacity >> Building and Training

Professional Development for Educators

The success of AI implementation in migrant education fundamentally depends on the capacity of educators to effectively integrate AI technologies into their pedagogical practices while maintaining their focus on human-centered, culturally responsive education. Professional development for educators must address multiple dimensions of AI integration, including technical skills, pedagogical approaches, ethical considerations, and cultural competency. The professional development framework is built around the UNESCO AI Competency Framework for Teachers, which identifies five key areas of competency: teachers' mindset, AI ethics, AI foundations, AI pedagogy, and AI for professional development [13]. Each of these areas requires sustained attention and development through comprehensive training programs that combine theoretical understanding with practical application.

Teachers' mindset development focuses on helping educators develop positive, informed attitudes toward AI technologies while maintaining their commitment to human-centered education. Many educators may initially feel threatened by AI technologies, fearing that they will be replaced or that their professional expertise will be devalued. Professional development must address these concerns directly while helping educators understand how AI can enhance rather than replace their work.

The mindset development process begins with exploring educators' existing beliefs and attitudes toward technology and change. This involves creating safe spaces for educators to express their concerns, ask questions, and share their experiences with previous technology implementations. Professional development facilitators must be prepared to address common concerns such as job security, increased workload, and skepticism about the educational value of AI tools.

Building positive mindsets toward AI requires demonstrating concrete benefits that AI can provide for educators and learners. This involves showcasing successful examples of AI implementation in similar contexts, providing hands-on experiences with AI tools that solve real problems educators face, and connecting AI capabilities to educators' existing goals and values. The professional development process should emphasise how AI can free educators from routine tasks to focus on the uniquely human aspects of education that cannot be automated.

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All ethics education is particularly critical for educators working with vulnerable populations such as migrants and refugees. Educators must understand the ethical implications of All use in educational settings and develop the skills needed to make ethical decisions about All implementation and use. This includes understanding concepts such as algorithmic bias, privacy protection, transparency, and accountability.

Ethics education should be practical and applied rather than purely theoretical. Educators need to understand how ethical principles translate into specific practices and decisions in their daily work. This involves analysing case studies, participating in ethical decision-making exercises, and developing skills for identifying and addressing ethical concerns when they arise.

The ethics curriculum should address specific considerations related to migrant education, including the heightened privacy concerns of vulnerable populations, the potential for AI systems to perpetuate discrimination against migrants, and the importance of maintaining human agency and dignity in AI-enhanced educational environments. Educators should also learn about relevant legal and regulatory requirements that govern AI use in educational settings.

Al foundations education provides educators with the technical knowledge needed to understand how Al systems work, what they can and cannot do, and how to evaluate their effectiveness and appropriateness for educational use. This does not require educators to become technical experts, but they do need sufficient understanding to make informed decisions about Al tools and to communicate effectively with technical support staff.

The foundations curriculum should cover basic concepts such as machine learning, natural language processing, and data analytics, with particular emphasis on how these technologies are applied in educational contexts. Educators should learn about different types of AI tools commonly used in education, including adaptive learning systems, intelligent tutoring systems, automated assessment tools, and language learning applications.

Educators also need to understand the limitations and potential problems of AI systems, including issues such as bias, inaccuracy, and inappropriate recommendations. This knowledge is essential for maintaining appropriate skepticism and oversight of AI systems while also being able to leverage their benefits effectively.



Al pedagogy education focuses on how to integrate Al tools into effective teaching and learning practices. This involves understanding how Al can support different pedagogical approaches, how to design learning activities that incorporate Al tools effectively, and how to maintain learner engagement and motivation in Al-enhanced environments.

The pedagogy curriculum should address specific applications of AI in migrant education, including language learning support, personalised learning pathways, cultural adaptation of content, and assessment and feedback systems. Educators should learn how to select appropriate AI tools for different learning objectives, how to integrate AI tools with existing pedagogical approaches, and how to adapt AI implementations based on learner feedback and outcomes.

Professional development for AI pedagogy should be highly practical, involving hands-on experience with AI tools, collaborative lesson planning, and peer observation and feedback. Educators should have opportunities to experiment with AI tools in low-stakes environments before implementing them with learners.

Al for professional development addresses how educators can use Al tools to enhance their own professional learning and growth. This includes using Al for research and resource discovery, professional networking and collaboration, reflective practice and self-assessment, and staying current with developments in their field.

Educators should learn how to use AI tools to find and evaluate educational resources, connect with other professionals working in similar contexts, and analyse their own teaching practices for improvement opportunities. They should also understand how to use AI tools responsibly and ethically in their professional development activities.



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Phase 2: Capacity: >> Building and Training

Digital Literacy Development for Learners

Digital literacy development for migrant learners requires a comprehensive approach that addresses not only basic technology skills but also the specific digital competencies needed to succeed in AI-enhanced learning environments. This development must be culturally responsive, trauma-informed, and sensitive to the diverse backgrounds and experiences of migrant populations. The digital literacy framework for migrant learners encompasses multiple dimensions of digital competency, including basic device operation, internet navigation, digital communication, information literacy, digital safety and

security, and AI literacy. Each of these dimensions requires careful attention to the specific needs and challenges faced by migrant learners.

Basic device operation skills include the ability to use computers, tablets, smartphones, and other devices that may be used in educational settings. Many migrant learners may have experience with some devices but not others or may

migrant learners may have experience with some devices but not others, or may be familiar with different operating systems or interfaces than those used in their new educational environments. Digital literacy development must assess learners' existing skills and provide targeted instruction to fill gaps.

The instruction should be hands-on and practical, focusing on the specific devices and software that learners will encounter in their educational programs.

This includes basic skills such as turning devices on and off, navigating interfaces, using input methods such as keyboards and touchscreens, and managing files and applications.

Internet navigation skills involve the ability to use web browsers, search engines, and online resources effectively. This includes understanding concepts such as URLs, hyperlinks, and search strategies, as well as practical skills for finding and evaluating online information. For migrant learners, internet navigation instruction should also address language considerations and cultural differences in online communication and information presentation.

Digital communication skills encompass the ability to use email, messaging applications, video conferencing tools, and other digital communication platforms. These skills are essential for participating in online learning activities and for communicating with educators and peers. Digital communication instruction should address both technical skills and cultural norms and expectations for digital communication in educational contexts.

Information literacy involves the ability to find, evaluate, and use digital information effectively and ethically. This includes understanding how to assess the credibility and reliability of online sources, how to avoid misinformation and disinformation, and how to cite and reference digital sources appropriately. For migrant learners, information literacy instruction should also address the challenges of finding reliable information in multiple languages and from diverse cultural perspectives.

Digital safety and security education is particularly important for migrant learners, who may be especially vulnerable to online threats such as identity theft, fraud, and harassment. This education should cover topics such as password security, privacy settings, safe browsing practices, and how to recognise and avoid online scams and threats.

Al literacy for learners involves understanding what Al is, how it works in general terms, and how to interact with Al systems effectively and appropriately. This includes understanding the capabilities and limitations of Al systems, recognising when they are interacting with Al rather than humans, and knowing how to provide feedback and report problems with Al systems.

AI literacy education should be practical and relevant to learners' experiences with AI in their educational programs. This includes understanding how AI-powered tools such as language learning applications, adaptive learning systems, and automated feedback systems work, and how to use them effectively to support their learning goals.

The digital literacy development process should be individualised based on learners' existing skills, learning goals, and cultural backgrounds. This requires comprehensive assessment of learners' digital skills and the development of personalised learning plans that address their specific needs and interests.

Digital literacy instruction should be integrated with other educational activities rather than taught in isolation. This helps learners understand how digital skills support their broader learning goals and provides opportunities to practice digital skills in meaningful contexts.



Phase 2: Capacity: Building and Training

Building Support Systems

The development of comprehensive support systems is essential for ensuring that both educators and learners have the ongoing assistance they need to succeed in AI-enhanced educational environments. These support systems must address technical, pedagogical, and emotional support needs while being accessible and responsive to the diverse needs of migrant populations. Technical support systems provide assistance with the installation, configuration, and troubleshooting of AI tools and related technologies. This includes help desk services, user guides and documentation, training resources, and on-site technical assistance when needed. Technical support for migrant education contexts must be particularly attentive to language barriers, varying levels of technical expertise, and the need for culturally appropriate communication.

The technical support framework should include multiple channels for accessing assistance, including phone support, email support, online chat, and in-person assistance. Support should be available in multiple languages and should be provided by staff who understand the specific challenges and needs of migrant learners and educators.

Technical support documentation and resources should be developed with accessibility and cultural responsiveness in mind. This includes using clear, simple language; providing visual aids and step-by-step instructions; and ensuring that materials are available in multiple languages. Documentation should also address common problems and questions that are specific to migrant education contexts.

Pedagogical support systems help educators integrate AI tools effectively into their teaching practices and address challenges that may arise in AI-enhanced learning environments. This includes instructional design assistance, curriculum development support, assessment and evaluation guidance, and peer mentoring and collaboration opportunities.

Information literacy involves the ability to find, evaluate, and use digital information effectively and ethically. This includes understanding how to assess the credibility and reliability of online sources, how to avoid misinformation and disinformation, and how to cite and reference digital sources appropriately. For migrant learners, information literacy instruction should also address the challenges of finding reliable information in multiple languages and from diverse

cultural perspectives.

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Al literacy education should be practical and relevant to learners' experiences with Al in their educational programs. This includes understanding how Al-powered tools such as language learning applications, adaptive learning systems, and automated feedback systems work, and how to use them effectively to support their learning goals.

The digital literacy development process should be individualised based on learners' existing skills, learning goals, and cultural backgrounds. This requires comprehensive assessment of learners' digital skills and the development of personalised learning plans that address their specific needs and interests.

Digital literacy instruction should be integrated with other educational activities rather than taught in isolation. This helps learners understand how digital skills support their broader learning goals and provides opportunities to practice digital skills in meaningful contexts.

Pedagogical support should be provided by staff who understand both AI technologies and the specific pedagogical approaches that are effective in migrant education contexts. This may include instructional designers, curriculum specialists, and experienced educators who have successfully implemented AI in similar settings.

The pedagogical support framework should include regular consultation and coaching services that help educators plan and implement AI-enhanced learning activities. This may involve collaborative lesson planning, classroom observation and feedback, and ongoing professional development opportunities that address emerging needs and challenges.

Emotional and social support systems address the psychological and social needs of learners and educators who may experience stress, anxiety, or

other challenges related to AI implementation. This is particularly important in migrant education contexts, where learners may already be dealing with trauma, stress, and adjustment challenges related to their migration experiences.

Emotional support services may include counseling and mental health services, peer support groups, cultural liaison services, and stress management and wellness programs. These services should be culturally appropriate and trauma-informed, with staff who understand the specific challenges faced by migrant populations.

The emotional support framework should also address the needs of educators, who may experience stress and anxiety related to learning new technologies, changing their teaching practices, and working with AI systems. This may include professional counseling services, peer support groups, and stress management resources specifically designed for educators.

Community support systems leverage the resources and expertise of the broader community to provide additional assistance and resources for AI implementation. This may include partnerships with community organisations, volunteer programs, mentoring initiatives, and cultural competency resources.

Community support systems should be developed in collaboration with community leaders and organisations to ensure that they are culturally appropriate and responsive to community needs and values. These systems can provide valuable resources and expertise that complement formal institutional support services.

The support systems framework should be integrated and coordinated to ensure that learners and educators can access the assistance they need efficiently and effectively. This may involve developing referral systems, case management services, and coordination mechanisms that help connect people with appropriate resources and support.



Phase 2: Capacity Building and Training

Creating Learning Communities

The development of learning communities is essential for fostering collaboration, peer support, and continuous improvement in AI-enhanced educational environments. Learning communities provide opportunities for educators and learners to share experiences, learn from each other, and collectively address challenges and opportunities related to AI implementation. Educator learning communities bring together teachers and other educational staff to share experiences, collaborate on AI implementation, and support each other's professional development. These communities can take various forms, including professional learning networks, communities of practice, peer mentoring programs, and collaborative action research projects. Effective educator learning communities are characterised by shared goals and values, regular interaction and collaboration, mutual support and encouragement, and commitment to continuous improvement. They provide safe spaces for educators to experiment with new approaches, share successes and failures, and learn from each other's experiences.

The development of educator learning communities requires intentional facilitation and support from organisational leadership. This includes providing time and resources for community activities, establishing clear expectations and guidelines for participation, and ensuring that communities have access to the resources and expertise they need to be effective.

Educator learning communities should be inclusive and welcoming to educators with diverse backgrounds, experiences, and perspectives. This is particularly important in migrant education contexts, where educators may come from diverse cultural and professional backgrounds and may have varying levels of experience with AI technologies.

Learner learning communities provide opportunities for migrant learners to connect with each other, share experiences, and provide mutual support in their educational journeys. These communities can help address the social isolation and cultural adjustment challenges that many migrants face while also providing opportunities for peer learning and collaboration.

Learner communities may be organised around shared interests, cultural backgrounds, learning goals, or other common characteristics. They may include study groups, cultural clubs, peer tutoring programs, and social activities that help build connections and community among learners.

The development of learner communities requires attention to cultural differences, language barriers, and the diverse needs and interests of migrant populations. Community activities should be inclusive and accessible, with appropriate language support and cultural sensitivity. Learner communities should also be empowering, providing opportunities for learners to take leadership roles, make decisions about community activities, and contribute their knowledge and expertise to support other learners. This helps build confidence and agency while also recognising the valuable resources that migrant learners bring to educational settings. Mixed learning communities bring together educators and learners in collaborative relationships that benefit both groups. These communities can provide opportunities for educators to learn from learners' experiences and perspectives while also giving learners opportunities to contribute to educational improvement and innovation.

Mixed communities may include advisory groups, feedback committees, collaborative research projects, and peer mentoring programs that pair educators and learners. These communities should be structured to ensure that power dynamics are addressed appropriately and that all participants feel valued and respected.

The development of mixed learning communities requires careful attention to cultural differences, language barriers, and power dynamics that may affect participation and collaboration. Facilitators should be skilled in cross-cultural communication and conflict resolution and should be committed to creating inclusive and equitable community environments.

Virtual learning communities leverage digital technologies to connect educators and learners across geographic boundaries and time sones. These communities can provide access to expertise and resources that may not be available locally while also offering flexible participation options that accommodate diverse schedules and circumstances.

Virtual communities may include online forums, social media groups, video conferencing meetings, and collaborative online platforms that support sharing and collaboration. These communities should be designed with accessibility and cultural responsiveness in mind, ensuring that all participants can engage effectively regardless of their technical skills or cultural backgrounds.

The development of virtual learning communities requires attention to digital equity and access, ensuring that all potential participants have the technology and skills needed to participate effectively. This may involve providing technical support, training, and equipment to ensure equitable access to virtual community opportunities.

Phase 3: Implementation and Integration

AI Tool Selection and Evaluation

The selection of appropriate AI tools is a critical decision that significantly impacts the success of AI implementation in migrant education. This process requires systematic evaluation of available options against clearly defined criteria that prioritise educational effectiveness, ethical compliance, cultural responsiveness, and practical feasibility.

The tool selection process begins with a comprehensive mapping of available AI technologies that could potentially support migrant education goals. This includes language learning applications, adaptive learning platforms, automated assessment tools, content generation systems, translation services, and communication platforms. The mapping process should consider both commercial products and open-source alternatives, as well as tools specifically designed for educational use and general-purpose AI applications that could be adapted for educational contexts.

Evaluation criteria must address multiple dimensions of tool appropriateness and effectiveness. Educational effectiveness criteria examine how well tools support learning objectives, engage learners, and produce measurable improvements in educational outcomes. This includes assessing the pedagogical approaches embedded in tools, their alignment with evidence-based practices, and their capacity to support diverse learning styles and preferences. Cultural responsiveness criteria evaluate how well tools accommodate the diverse cultural backgrounds and needs of migrant learners. This includes examining representation in content and examples, linguistic appropriateness, cultural sensitivity of interactions, and the ability to adapt to different cultural contexts and preferences.

Technical feasibility criteria assess whether tools can be successfully implemented and maintained within the organisation's technical infrastructure and capacity. This includes examining system requirements, integration capabilities, scalability, reliability, and the availability of technical support and documentation.

Ethical compliance criteria ensure that tools meet the highest standards for privacy protection, fairness, transparency, and accountability. This includes examining data collection and use practices, algorithmic bias and fairness, transparency of decision-making processes, and the availability of mechanisms for addressing concerns and complaints.

Cost-effectiveness criteria evaluate the financial sustainability of tool implementation, including initial licensing or purchase costs, ongoing operational expenses, training and support costs, and the potential return on investment in terms of improved educational outcomes.

The evaluation process should involve multiple stakeholders, including educators, learners, technical staff, and community representatives. This ensures that diverse perspectives are considered and that selected tools meet the needs and preferences of all affected parties.

Pilot testing is an essential component of the tool selection process that allows organisations to evaluate tools in real-world conditions before making final implementation decisions. Pilot tests should be carefully designed to assess tool effectiveness, usability, and impact across diverse user groups and contexts.





Phase 3: Implementation and Integration

Gradual Rollout Strategies

Successful AI implementation requires careful planning and execution of rollout strategies that minimise risks while maximising opportunities for learning and adaptation. Gradual rollout approaches allow organisations to start small, learn from experience, and scale successful implementations while avoiding or addressing problems before they affect large numbers of learners.

The rollout strategy should be based on a clear understanding of organisational capacity, learner needs, and implementation goals. This includes assessing which programs, courses, or learner groups are best suited for initial implementation, what resources and support will be needed, and how success will be measured and evaluated.

Phased implementation approaches introduce AI tools gradually across different dimensions such as user groups, program areas, or functionality levels. This allows organisations to manage complexity, provide adequate support and training, and learn from each phase before proceeding to the next.

The first phase typically involves a small group of volunteer educators and learners who are enthusiastic about AI implementation and willing to experiment with new approaches. This group serves as early adopters who can provide feedback, identify problems, and develop best practices that can inform broader implementation.

Subsequent phases gradually expand implementation to additional user groups, program areas, or functionality levels based on lessons learned from earlier phases. Each phase should include adequate preparation, training, and support to ensure success while also providing opportunities for feedback and continuous improvement.

Geographic or program-based rollout strategies implement AI tools in specific locations or program areas before expanding to others. This approach allows organisations to concentrate resources and support in specific areas while also providing opportunities to compare outcomes across different implementation contexts.



Integration with Existing Pedagogical Approaches

Successful AI implementation requires thoughtful integration with existing pedagogical approaches rather than wholesale replacement of established practices. This integration should enhance and support effective teaching and learning practices while addressing limitations and challenges that educators and learners face.

The integration process begins with a thorough understanding of existing pedagogical approaches, including teaching methods, curriculum structures, assessment practices, and learning support systems. This understanding provides the foundation for identifying opportunities where AI tools can add value while also recognising areas where existing approaches should be preserved or strengthened.

Al tools should be selected and configured to support rather than conflict with established pedagogical principles and practices. This may involve customising tool settings, adapting content and activities, or developing new approaches that combine Al capabilities with proven educational methods. The integration process should be collaborative, involving educators in the design and implementation of Al-enhanced learning activities. This ensures that Al tools are used in ways that align with educators' expertise and preferences while also providing opportunities for professional development and growth.

Learner-centered integration approaches prioritise the needs and preferences of migrant learners, ensuring that AI tools enhance rather than complicate their educational experiences. This involves soliciting learner feedback, adapting implementations based on learner responses, and maintaining flexibility to modify approaches when needed.



Phase 4: Assessment and Evaluation

Comprehensive Evaluation Framework

The assessment and evaluation phase represents a critical component of the AI engagement methodology that ensures implementation effectiveness, identifies areas for improvement, and demonstrates accountability to stakeholders. This phase must be systematic, multi-dimensional, and ongoing rather than a one-time activity, providing continuous feedback that informs decision-making and supports continuous improvement.

The evaluation framework encompasses multiple dimensions of assessment, including educational outcomes, learner experiences, educator experiences, technical performance, ethical compliance, and organizational impact. Each dimension requires specific metrics, data collection methods, and analysis approaches that provide comprehensive insights into the effectiveness and impact of AI implementation.

Educational outcome evaluation focuses on measuring the impact of AI implementation on learner achievement, progress, and success. This includes both quantitative measures such as test scores, completion rates, and skill assessments, as well as qualitative measures such as learning quality, engagement levels, and learner satisfaction. The evaluation must account for the diverse goals and contexts of migrant education, recognizing that success may be defined differently for different learner populations and program types.

Language proficiency assessment is particularly important in migrant education contexts, where language learning is often a primary goal. AI-enhanced language learning programs should be evaluated using standardized language proficiency measures as well as authentic assessments that reflect real-world language use. The evaluation should examine progress across all language skills including speaking, listening, reading, and writing, while also considering cultural and contextual factors that may influence language learning outcomes.



Academic achievement evaluation examines the impact of AI implementation on learners' progress in academic subjects such as mathematics, science, and social studies. This evaluation should use appropriate assessment tools that account for language barriers and cultural differences while providing valid measures of academic learning and progress.

Vocational and life skills assessment evaluates the impact of AI implementation on learners' development of practical skills needed for employment and daily life in their new communities. This may include digital literacy skills, job-specific competencies, financial literacy, and other practical capabilities that support successful integration and independence.

Learner experience evaluation examines the quality and nature of learners' interactions with AI-enhanced educational programs. This includes measures of learner satisfaction, engagement, motivation, and sense of agency and empowerment. The evaluation should also examine learners' perceptions of cultural responsiveness, accessibility, and relevance of AI-enhanced learning activities.

Learner feedback collection is essential for understanding the lived experiences of migrants participating in AI-enhanced educational programs. This feedback should be collected through multiple methods including surveys, interviews, focus groups, and observational studies. Special attention must be paid to creating safe, culturally appropriate spaces for feedback collection that account for power dynamics, language barriers, and potential concerns about confidentiality.

Learner autonomy and agency assessment examines the extent to which AI implementation supports or undermines learners' sense of control and self-direction in their educational experiences. This is particularly important in migrant education contexts, where learners may have experienced significant loss of control and agency due to displacement and migration experiences.

Educator experience evaluation focuses on understanding how AI implementation affects educators' work experiences, professional satisfaction, and pedagogical effectiveness. This includes examining educators' confidence and competence in using AI tools, their perceptions

of AI impact on their teaching effectiveness, and their satisfaction with AI-enhanced educational approaches.

Professional development impact assessment evaluates the effectiveness of training and support programs in building educators' AI competencies and confidence. This includes measuring changes in educators' knowledge, skills, and attitudes related to AI use in education, as well as their ability to integrate AI tools effectively into their pedagogical practices.

Workload and efficiency evaluation examines how AI implementation affects educators' workload, time allocation, and work-life balance. While AI tools are often promoted as time-saving solutions, the evaluation should examine both the potential benefits and the additional demands that AI implementation may place on educators.

Technical performance evaluation assesses the reliability, usability, and effectiveness of AI systems and tools used in educational programs. This includes measuring system uptime, response times, accuracy rates, and user error rates, as well as evaluating the quality and appropriateness of AI-generated content and recommendations.

System reliability assessment examines the consistency and dependability of AI tools across different contexts and user groups. This is particularly important in migrant education contexts, where technical problems can significantly disrupt learning for populations that may already face numerous challenges and barriers.

Usability evaluation focuses on how easy and intuitive AI tools are for both educators and learners to use. This includes examining user interface design, navigation efficiency, error rates, and the availability and quality of help and support resources.

Accuracy and appropriateness assessment evaluates the quality and relevance of AI-generated content, recommendations, and feedback. This is particularly important for ensuring that AI tools provide culturally appropriate and linguistically accurate support for diverse migrant populations.



Phase 4: Assessment and Evaluation

Data Collection and Analysis Methods

Effective evaluation requires systematic data collection and analysis methods that provide reliable, valid, and actionable insights into AI implementation effectiveness and impact. The data collection strategy must be comprehensive yet feasible, balancing the need for thorough evaluation with practical constraints related to time, resources, and participant burden.

Quantitative data collection methods provide measurable indicators of AI implementation effectiveness and impact. These methods include pre- and post-implementation assessments, standardized test scores, completion rates, attendance records, and system usage analytics. Quantitative data provides objective measures that can be compared across different groups, time periods, and implementation contexts.

Learning analytics represent a particularly valuable source of quantitative data in AI-enhanced educational environments. These analytics can provide detailed insights into learner behavior, engagement patterns, progress trajectories, and areas of difficulty. However, the collection and use of learning analytics must be carefully managed to protect learner privacy and ensure that data is used to support rather than surveil learners.

Assessment data should include both formative assessments that provide ongoing feedback during learning and summative assessments that measure overall achievement and progress. The assessment strategy should account for the diverse linguistic and cultural backgrounds of migrant learners, using culturally responsive assessment methods that provide valid measures of learning and achievement.

Attendance and engagement data can provide insights into learner motivation and the appeal of AI-enhanced educational programs. However, this data must be interpreted carefully, recognizing that attendance patterns may be influenced by factors beyond program quality, including work schedules, family responsibilities, transportation challenges, and other practical constraints.

Qualitative data collection methods provide rich, detailed insights into the experiences, perceptions, and impacts of AI implementation that cannot be captured through quantitative measures alone. These methods include interviews, focus groups, observational studies, and narrative assessments that explore the human dimensions of AI implementation.

Individual interviews with learners, educators, and other stakeholders provide opportunities for in-depth exploration of experiences, challenges, and outcomes related to AI implementation. Interviews should be conducted by skilled interviewers who understand the cultural and linguistic diversity of migrant populations and can create safe, comfortable environments for sharing experiences and perspectives.

Focus groups bring together multiple stakeholders to discuss their experiences and perspectives in a collaborative setting. Focus groups can be particularly valuable for exploring shared challenges and identifying collective solutions and recommendations. However, focus group facilitation in migrant education contexts requires careful attention to power dynamics, cultural differences, and language barriers that may affect participation.

Observational studies involve systematic observation of AI-enhanced learning activities to understand how AI tools are actually used in practice and how they affect teaching and learning processes. Observational data can provide insights into implementation fidelity, user behavior, and unintended consequences that may not be apparent through other data collection methods.

Narrative assessments invite learners and educators to share their stories and experiences related to AI implementation through written or oral narratives. These assessments can provide powerful insights into the personal and emotional impacts of AI implementation while also honoring the voices and experiences of participants.

Mixed-methods approaches combine quantitative and qualitative data collection methods to provide comprehensive insights that leverage the strengths of both approaches. Mixed-methods evaluation can provide both measurable indicators of effectiveness and rich contextual understanding of how and why AI implementation succeeds or fails in different contexts.

Data analysis methods must be appropriate for the types of data collected and the evaluation questions being addressed. Quantitative data analysis may include descriptive statistics, inferential statistics, trend analysis, and comparative analysis across different groups or time periods. Qualitative data analysis may include thematic analysis, narrative analysis, case study analysis, and grounded theory approaches.

Participatory analysis approaches involve stakeholders in the interpretation and meaning-making process, ensuring that evaluation findings reflect the perspectives and priorities of those most affected by AI implementation. This is particularly important in migrant education contexts, where external evaluators may not fully understand the cultural and contextual factors that influence implementation effectiveness.

Continuous Improvement Processes

The evaluation phase must be designed to support continuous improvement rather than simply documenting outcomes after implementation is complete. Continuous improvement processes create feedback loops that allow organizations to identify problems early, adapt their approaches based on evidence, and enhance effectiveness over time.

Regular monitoring systems provide ongoing data collection and analysis that can identify trends, problems, and opportunities for improvement before they become significant issues. These systems should include both automated data collection through AI systems and regular check-ins with stakeholders to gather feedback and insights.

Performance dashboards can provide real-time or near-real-time information about key performance indicators related to AI implementation. These dashboards should be designed to be accessible and understandable to diverse stakeholders while providing actionable information that can inform decision-making.

Feedback loops ensure that evaluation findings are systematically used to inform implementation decisions and improvements. This requires establishing clear processes for reviewing evaluation data, identifying

implications for practice, and implementing changes based on evidence.

Rapid cycle improvement approaches allow organizations to test small changes quickly and learn from the results before implementing larger-scale modifications. This approach is particularly valuable in AI implementation contexts, where technologies and best practices are rapidly evolving.

Stakeholder engagement in improvement processes ensures that changes are informed by the perspectives and needs of those most affected by AI implementation. This may include regular stakeholder meetings, advisory committees, and collaborative problem-solving sessions that bring together diverse perspectives to address challenges and opportunities.

Documentation and knowledge management systems capture lessons learned and best practices that can inform future implementation efforts. This documentation should be accessible and useful to other organizations seeking to implement similar AI approaches in migrant education contexts.

Impact Assessment and Reporting

Comprehensive impact assessment examines the broader effects of AI implementation beyond immediate educational outcomes, including impacts on communities, families, and society. This assessment should consider both intended and unintended consequences of AI implementation while also examining differential impacts across diverse groups and contexts.

Community impact assessment examines how AI implementation affects the broader migrant communities served by educational programs. This may include impacts on community cohesion, cultural preservation, economic development, and social integration. The assessment should consider both positive impacts such as increased educational opportunities and potential negative impacts such as cultural displacement or digital divide exacerbation.

Family impact assessment examines how AI implementation affects learners' families and household dynamics. This may include impacts on family

members' attitudes toward education and technology, changes in family communication patterns, and effects on family economic circumstances.

Long-term outcome tracking follows learners over extended periods to assess the lasting impacts of AI-enhanced education on their lives and circumstances. This may include tracking employment outcomes, further education participation, civic engagement, and other indicators of successful integration and empowerment.

Equity impact assessment examines how AI implementation affects different groups of learners and whether it reduces or exacerbates existing inequalities. This assessment should pay particular attention to potentially vulnerable subgroups within migrant populations, including women, elderly learners, learners with disabilities, and learners from particular cultural or linguistic backgrounds.

Cost-effectiveness analysis examines the relationship between the costs of AI implementation and the benefits achieved, providing information that can inform decisions about resource allocation and program sustainability. This analysis should consider both direct costs such as technology and training expenses and indirect costs such as staff time and opportunity costs.

Reporting frameworks ensure that evaluation findings are communicated effectively to diverse stakeholder audiences, including learners, educators, organizational leaders, funders, policymakers, and the broader community. Reports should be tailored to different audiences while maintaining transparency and accountability.

Stakeholder-specific reporting provides evaluation information in formats and languages that are accessible and relevant to different stakeholder groups. This may include executive summaries for organizational leaders, detailed technical reports for researchers and evaluators, and accessible summaries for learners and community members.

Public accountability reporting ensures that evaluation findings are shared transparently with the broader community, including both successes and challenges encountered during implementation. This reporting should respect participant privacy while providing sufficient detail to support accountability and learning.

Phase 5: Sustainability 4 and Scaling

Financial Sustainability Models

The long-term success of AI implementation in migrant education depends fundamentally on developing sustainable financing models that can support ongoing operations, maintenance, and improvement of AI-enhanced educational programs. Financial sustainability requires careful planning, diversified funding sources, and efficient resource management that balances quality and accessibility with fiscal responsibility.

Diversified funding strategies reduce dependence on any single funding source while creating more stable and predictable revenue streams. This approach recognizes that migrant education programs often face funding challenges and that AI implementation may require significant initial investments that must be sustained over time to achieve meaningful impact.

Government funding sources may include federal, state, and local education budgets, workforce development programs, immigration and integration services, and social services funding. Organizations should develop relationships with relevant government agencies and stay informed about funding opportunities that align with their AI implementation goals and target populations.

Foundation and philanthropic funding can provide crucial support for innovative AI implementations, particularly during pilot and early implementation phases. Many foundations are interested in supporting technology-enhanced education and immigrant integration programs, making them natural partners for AI implementation in migrant education contexts.

Corporate partnerships and sponsorships can provide both financial support and technical expertise for AI implementation. Technology companies may be particularly interested in supporting educational applications of their products, while other businesses may see value in supporting workforce development programs that serve their potential employee populations.

Fee-for-service models may be appropriate in some contexts, particularly for programs that provide specialized training or certification that has clear economic value for participants. However, fee structures must be carefully designed to ensure accessibility for low-income migrant populations while also generating sufficient revenue to support program operations.

Social enterprise approaches combine mission-driven goals with revenue-generating activities that can support program sustainability. This may include developing AI-enhanced educational products or services that can be sold to other organizations while also serving the organization's core mission.

Cost reduction strategies focus on improving efficiency and reducing operational expenses without compromising program quality or accessibility. Al technologies themselves can contribute to cost reduction by automating routine tasks, personalizing instruction to improve learning efficiency, and reducing the need for certain types of human resources.

Technology cost management involves negotiating favorable licensing agreements, leveraging open-source alternatives where appropriate, and implementing efficient technology procurement and management practices. Organizations should also consider collaborative purchasing arrangements with other educational institutions to achieve economies of scale.

Facility and infrastructure optimization can reduce operational costs while also improving program accessibility and effectiveness. This may include leveraging online and hybrid delivery models that reduce facility requirements while expanding program reach.

Revenue diversification strategies create multiple income streams that can support program sustainability while also expanding program impact and reach. This may include developing complementary programs and services, creating educational products and resources, and establishing partnerships that generate revenue while advancing mission goals.



Phase 5: Sustainability and Scaling

Organisational Development and Change Management

Sustainable AI implementation requires comprehensive organisational development that builds internal capacity, creates supportive cultures, and establishes systems and processes that can adapt and evolve over time. This development must address both technical and human dimensions of organisational change while maintaining focus on mission and values.

Leadership development ensures that organisational leaders have the knowledge, skills, and commitment necessary to guide successful AI implementation over the long term. This includes developing understanding of AI technologies and their educational applications, building change management capabilities, and fostering innovation-oriented organisational cultures.

Strategic planning processes should integrate AI implementation into broader organizational strategy and planning, ensuring that AI initiatives align with mission and goals while also positioning the organization for future opportunities and challenges. Strategic planning should be participatory and inclusive, involving diverse stakeholders in visioning and decision-making processes.

Governance structures may need to be adapted or created to provide appropriate oversight and guidance for AI implementation. This may include establishing technology committees, ethics review boards, or other governance bodies that can provide specialized expertise and accountability for AI-related decisions.

Staff development programs should provide ongoing professional development opportunities that help staff build and maintain the competencies needed for effective AI implementation. These programs should be comprehensive and sustained, addressing both technical skills and pedagogical approaches while also supporting staff well-being and job satisfaction.

Succession planning ensures that AI implementation knowledge and expertise are not dependent on specific individuals and that the organization can maintain continuity even when key staff members leave. This includes documenting processes and procedures, cross-training staff, and developing internal expertise across multiple staff members.

Organizational culture development focuses on creating values, norms, and practices that support innovation, learning, and adaptation while maintaining commitment to learner-centered and culturally responsive education. This includes fostering cultures of experimentation, continuous improvement, and collaborative problem-solving.

Change management processes help organizations navigate the transitions and adaptations required for successful AI implementation. This includes communication strategies, stakeholder engagement approaches, and support systems that help staff and learners adapt to new technologies and approaches.

Knowledge management systems capture and organize the learning and expertise that organizations develop through AI implementation, making this knowledge accessible for ongoing operations and future planning. This includes documenting best practices, lessons learned, and effective approaches that can inform continued implementation and improvement.

Quality assurance systems ensure that AI implementation maintains high standards for educational effectiveness, ethical compliance, and learner satisfaction over time. These systems should include regular review and evaluation processes, performance monitoring, and corrective action procedures that can address problems before they become significant issues.



Phase 5: Sustainability and Scaling

Scaling and Replication Strategies

Successful AI implementations in migrant education should be designed with scaling and replication in mind, creating opportunities to expand impact while also contributing to the broader field of AI in education. Scaling strategies must balance the desire for broader impact with the need to maintain quality and cultural responsiveness across diverse contexts.

Internal scaling involves expanding AI implementation within the same organization to serve more learners, cover additional program areas, or provide enhanced services. This type of scaling can build on existing organizational capacity and relationships while also providing opportunities to refine and improve implementation approaches.

Program expansion may involve adding new AI tools or applications to existing programs, extending AI-enhanced programs to new learner populations, or developing new programs that leverage AI technologies. Program expansion should be guided by evidence from initial implementation and should maintain focus on learner needs and organizational mission.

Geographic expansion involves implementing AI-enhanced programs in new locations or service areas. This type of expansion requires careful attention to local contexts, needs, and resources while also leveraging lessons learned from initial implementation sites.

Partnership-based scaling involves collaborating with other organizations to implement AI-enhanced educational programs. This approach can leverage the expertise and resources of multiple organizations while also expanding reach and impact more rapidly than would be possible through internal scaling alone.



Organizational partnerships may involve collaborating with other educational institutions, community organizations, or service providers to implement AI-enhanced programs. These partnerships should be based on shared values and complementary capabilities while also maintaining clear agreements about roles, responsibilities, and resource sharing.

Technology partnerships may involve collaborating with AI developers, educational technology companies, or research institutions to enhance or expand AI implementations. These partnerships can provide access to cutting-edge technologies and expertise while also contributing to the development of more effective AI tools for migrant education.

External replication involves supporting other organizations in implementing similar AI-enhanced educational programs in their own contexts. This approach can multiply impact while also contributing to the broader knowledge base about effective AI implementation in migrant education.

Replication support may include providing training and technical assistance, sharing implementation guides and resources, offering consultation services, or developing formal licensing or franchising arrangements. Replication support should be designed to help other organizations adapt successful approaches to their own contexts rather than simply copying implementation models.

Knowledge sharing and dissemination activities help spread awareness of effective AI implementation approaches while also contributing to the broader field of AI in education. This may include publishing research findings, presenting at conferences, participating in professional networks, and engaging with policymakers and other stakeholders.

Research and evaluation partnerships can help document and validate the effectiveness of AI implementation approaches while also contributing to the broader evidence base about AI in migrant education. These partnerships may involve collaborating with academic researchers, evaluation specialists, or research institutions.

Policy engagement involves working with policymakers and other stakeholders to create supportive policy environments for AI implementation in migrant education. This may include advocating for funding, developing policy recommendations, or participating in policy development processes.

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Phase 5: Sustainability and Scaling

Long-term Impact and Legacy Planning

Sustainable AI implementation requires attention to long-term impact and legacy planning that ensures the benefits of AI-enhanced education extend beyond immediate program participants to create lasting positive change in communities and society. This planning should consider both the direct impacts of AI implementation and the broader systemic changes that may result from successful implementation.

Community capacity building focuses on developing local expertise and resources that can support ongoing AI implementation and adaptation. This includes training community members to provide technical support, developing local partnerships and networks, and creating community ownership of AI-enhanced educational programs.

Local expertise development involves training community members, including former program participants, to serve as educators, mentors, technical support providers, or program administrators. This approach builds local capacity while also creating career pathways for community members.

Community leadership development focuses on building the capacity of community leaders to advocate for and support AI-enhanced educational opportunities. This may include training in technology advocacy, policy engagement, and program development.

Institutional change involves working to create lasting changes in educational institutions and systems that can support ongoing AI implementation and improvement. This may include influencing institutional policies, practices, and cultures to be more supportive of innovation and technology integration.

Policy influence activities work to create supportive policy environments at local, state, and national levels that can facilitate and support AI implementation

in migrant education. This may include advocating for funding, developing policy recommendations, or participating in policy development processes.

Professional field development involves contributing to the broader professional field of AI in education through research, publication, professional development, and knowledge sharing activities. This helps ensure that lessons learned from implementation can benefit other organizations and practitioners.

Research contributions may include documenting implementation processes and outcomes, conducting evaluation studies, or collaborating with researchers to study the effectiveness of different AI implementation approaches. These contributions help build the evidence base for AI in migrant education.

Professional development contributions may include developing training programs, creating implementation guides, or providing consultation services that help other organizations implement AI-enhanced educational programs.

Innovation and technology development involves working with technology developers and researchers to create more effective AI tools and applications for migrant education. This may include providing feedback on existing tools, participating in product development processes, or collaborating on research and development projects.

Social impact measurement examines the broader social and economic impacts of AI implementation, including effects on employment, civic participation, social cohesion, and community development. This measurement helps demonstrate the value of AI-enhanced education while also identifying areas for improvement and expansion.

Legacy planning ensures that the benefits and learning from AI implementation are preserved and can continue to benefit future generations of learners and communities. This includes documenting best practices, creating sustainable institutional structures, and developing succession plans that can maintain program quality and effectiveness over time.

Ethical Guidelines and Safeguards

Data Protection and Privacy

Data protection and privacy safeguards are fundamental requirements for ethical AI implementation in migrant education. These safeguards must exceed minimum legal requirements to provide robust protection for vulnerable populations who may face heightened risks from data misuse or disclosure.

The data protection framework establishes comprehensive policies and procedures for all aspects of data handling, including collection, storage, processing, sharing, and disposal. These policies must be clearly documented, regularly reviewed, and consistently implemented across all AI

applications and systems.

Data minimisation principles require that organisations collect only the data that is necessary for specific educational purposes and that data collection is proportionate to the benefits provided. This is particularly important in migrant education contexts, where learners may be asked to provide sensitive information about their backgrounds, experiences, and

Consent procedures must ensure that learners understand what data is being collected, how it will be used, who will have access to it, and what rights they have regarding their data. Consent must be freely given, informed, specific, and revocable, with particular attention to power dynamics and cultural factors that may affect learners' ability to provide meaningful consent. Data security measures must protect learner data from unauthorised access, disclosure, alteration, or destruction. This includes technical safeguards such as encryption, access controls, and secure storage systems, as well as administrative safeguards such as staff training, background checks, and incident response procedures.



Bias Prevention and Mitigation

Algorithmic bias represents a significant risk in AI applications, particularly when working with marginalised populations such as migrants who may already face discrimination and inequality. Comprehensive bias prevention and mitigation strategies are essential for ensuring that AI tools promote rather than undermine equity and fairness.

Bias assessment procedures should be implemented before, during, and after AI tool deployment to identify potential sources of bias and their impacts on different learner groups. This includes examining training data for representation and bias, testing AI systems across diverse user groups, and monitoring outcomes for evidence of discriminatory impacts.

Bias mitigation strategies may include diversifying training data, adjusting algorithms to reduce discriminatory outcomes, providing alternative pathways for learners who may be disadvantaged by AI systems, and implementing human oversight and intervention mechanisms.

Transparency and Accountability

Transparency and accountability mechanisms ensure that AI systems and their impacts are understandable and that there are clear lines of responsibility for AI-related decisions and outcomes. These mechanisms are essential for building trust and ensuring that AI implementations serve the interests of learners and communities.

Transparency requirements include providing clear explanations of how AI systems work, what data they use, how they make decisions, and what their limitations are. This information should be provided in accessible language and formats that can be understood by learners, educators, and community members

Accountability mechanisms include establishing clear roles and responsibilities for AI implementation and oversight, creating processes for addressing concerns and complaints, and implementing regular review and evaluation procedures that assess AI impacts and effectiveness.



Tools and Resources

AI Tools for Migrant Education

An inventory of tools and best practices is available via the AI Cookbook website, these have been carefully evaluated by the research team using the following criteria;

Social Aspects

- Equity & Accessibility: Do the tools cater to diverse learners, including those with limited digital literacy?
- Bias & Fairness: Are Al-driven recommendations unbiased, or do they reinforce social and linguistic biases?
- Teacher & Learner Engagement: Does Al enhance or replace human interaction?

Technical Aspects

- Scalability: Can the tool handle different class sizes and learning levels?
- Interoperability: Does it integrate well with existing educational platforms?
- Reliability & Performance: How stable is the AI model in real-time learning environments?

User Experience Assessment

- Ease of Use: Is the interface intuitive for educators and learners, including those with limited tech skills?
- Language Support: Does the tool support multiple languages, including less commonly spoken migrant languages?
- Adaptability: Can the tool personalize learning experiences based on users' needs?
- Teacher Workload: Does AI reduce or add to educators' workload?

Explainability of AI Tools for Education

- Transparency: Do educators and learners understand how AI decisions (e.g., learning recommendations) are made?
- User Control: Can teachers override AI decisions if needed?
- Feedback Mechanisms: Does the tool provide clear explanations for its suggestions or results?

Cultural Appropriateness of AI Tools

- Content Sensitivity: Are educational materials culturally inclusive and free from stereotypes?
- Learning Context: Does the AI tool account for different educational
- backgrounds and learning styles of migrants? Community Involvement: Are local educators and migrant communities involved in the tool's development or adaptation?

Implementation Cost Analysis

- Upfront Costs: Licensing, hardware, and software expenses.
 Maintenance & Training: Costs of teacher training, updates, and IT support.
 Long-Term ROI: Does Al improve learning outcomes and efficiency enough to justify the investment?

- Privacy and Security Evaluation
 Data Protection: How does the tool handle personal and sensitive learner data?
 - Compliance: Does it meet GDPR, FERPA, or other relevant privacy laws?
 - Risk of Misuse: Could the AI system be exploited for surveillance or discrimination?
 - User Consent: Are learners and educators fully informed about data usage?

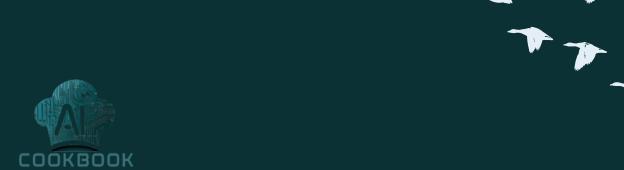
Conclusion and Future <u>Directions</u>

The AI Engagement Methodology for Migrant Education represents a comprehensive approach to integrating AI technologies into educational programs serving migrant and refugee populations. The methodology is grounded in fundamental principles of human dignity, equity, cultural responsiveness, and ethical responsibility that ensure AI implementation serves the needs and interests of vulnerable populations. The methodology emphasises that AI should enhance rather than replace human educators and that technology should serve pedagogical goals rather than driving them. This human-centered approach recognises the unique value that skilled educators bring to migrant education contexts and positions AI as a tool to augment and support their work. The five-phase implementation model provides a systematic approach to AI integration that addresses the full spectrum of implementation requirements, from initial planning and preparation through ongoing evaluation and improvement. This phased approach allows organisations to build capacity gradually while learning from experience and adapting to changing circumstances.

The field of AI in migrant education is rapidly evolving, with new technologies, approaches, and insights emerging regularly. Organisations implementing this methodology should remain engaged with ongoing research and development while also contributing their own experiences and insights to the growing knowledge base.

Future development priorities should include expanding research on the effectiveness of different AI approaches in migrant education contexts, developing more sophisticated tools for assessing and mitigating algorithmic bias, creating better mechanisms for community engagement and participatory design, and building stronger connections between AI implementation and broader social justice goals.

participatory design, and building stronger connections between AI implementation and broader social justice goals. The methodology should be regularly updated based on new research findings, technological developments, and implementation experiences. This requires establishing mechanisms for collecting feedback from implementing organisations and creating processes for incorporating new insights and best practices into future versions of the methodology.





Over to you

The successful implementation of this methodology requires commitment and collaboration from diverse stakeholders, including educational organisations, technology developers, policymakers, and community leaders. Each stakeholder group has important roles to play in ensuring that AI technologies serve the needs and interests of migrant populations while promoting equity, inclusion, and social justice.

Educational organisations are encouraged to adopt and adapt this methodology to their specific contexts while also sharing their experiences and insights with the broader community. Technology developers should prioritise the needs of vulnerable populations in their product development and ensure that their tools are accessible, culturally responsive, and ethically sound.

Policymakers should create supportive regulatory environments that promote innovation while protecting the rights and interests of migrant populations. Community leaders should engage actively in AI implementation processes to ensure that community voices and values are heard and respected.

The ultimate goal of this methodology is to harness the transformative potential of AI technologies to create more effective, equitable, and empowering educational opportunities for migrant and refugee populations. Achieving this goal requires sustained commitment, collaboration, and innovation from all stakeholders working together toward a common vision of educational excellence and social justice.

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Al Enhanced Learning Cookbook for Empowering Migrants

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